

Make the smart choice for you.

When your primary care provider is not available, you have two choices:



OR



MaineGeneral Express Care

for non-life-threatening symptoms

Including:

- Minor injuries, illnesses, aches or pains
- Colds, flu, fever, seasonal allergies
- Cuts, rashes and other skin problems
- Sprains and strains
- Infections

Costs:

- Similar to physician practice costs

eCare:

- Available anywhere in Maine from your smartphone, tablet or computer
- We'll bill your insurance
- Start at www.maine-general.org/ecare

Hours:

- Monday – Friday, 8 a.m. to 7:30 p.m.
- Saturday, Sunday & Holidays, 8 a.m. to 5 p.m.
- Closed Thanksgiving & Christmas
- On-site X-ray – Augusta and Gardiner only.
- Monday – Friday, 8 a.m. to 5 p.m.

Convenience:

- Walk-in care; no appointment needed
- We update your medical records
- If you don't have a primary care provider, we will treat and help you find a provider

Emergency Department

for severe or life-threatening symptoms

Including:

- A hard time breathing
- Sudden or severe pain
- Chest pain
- Sudden weakness or trouble speaking
- Bleeding that won't stop
- Head injury with loss of consciousness
- Severe headache
- Thoughts of harming yourself or others

Costs:

- Higher costs than MaineGeneral Express Care
- Co-payments can vary widely

Hours:

Open 24/7

Convenience:

- Wait time varies. Patients with most severe symptoms are treated first.

Locations in Augusta, Gardiner and Waterville